

A Heartfelt Thank You and Warm Holiday Wishes!

As the year is winding down and coming to a close, I cannot help but reflect on the year with gratitude and appreciation for our customers, our employees and all the work we have accomplished together!

This past year, we continued our work to deliver fiber internet access directly to our customers' homes and businesses. In 2024, we laid over 232 miles of fiber in the ground, connecting hundreds of locations in all 32 of our communities with access to the fastest, most reliable internet available. While winter weather makes it hard to bury fiber, we will be doing prep work so we are ready to get right back to fiber construction in the spring. We look forward to completing most of our fiber construction in the next year. Thank you to all our customers for helping us complete this transition to all fiber!

We have expanded our business offerings, delivering Managed IT, Cybersecurity, Business Phones and other technology solutions for businesses in many new areas. Businesses in Grand Island, Lincoln, Omaha, Kearney, Hastings, across Nebraska, and even across the country are now able to realize the value of our professional technology solutions and personalized approach. We are pleased with the opportunity to serve new businesses and communities and look forward to continuing these trusted partnerships in the new year.

Hamilton Relay secured 10 new state contracts, either through a competitive bid process or through a sole source process to deliver Traditional Relay and/or Captioned Telephone Services. We are now serving 35 states and territories across the country and have continued to expand our IP Captioned Telephone services nationwide. We also recently received top rankings in third party testing in accuracy and quality metrics. With these services, individuals who are deaf, hard of hearing, DeafBlind, or have difficulty speaking are able to access a variety of communication services. We are grateful for the opportunity to provide these life-changing services.

We are excited about the work that we do and all that has been accomplished this past year. We remain committed to our mission of providing meaningful connections for individuals and fostering those connections in our communities. We are grateful for the opportunity to serve you, and we look forward to continuing this journey together in the coming year.

On behalf of all of us at Hamilton, thank you for your trust and business this past year. Wishing you and your loved ones festive holidays and a happy New Year!

John Nelson, CEO



Wishing you a very merry and bright holiday season!

From all of us at Hamilton

Customer Service Hours

Monday - Friday: 8 a.m. - 5 p.m.



Holidays Hours

Thanksgiving (Nov. 28) Closed

Christmas Eve (Dec. 24)
Open Until 4:00 p.m.

Christmas Day (Dec. 25) Closed

New Year's Eve (Dec. 31)
Open Until 4:00 p.m.

New Year's Day (Jan. 1) Closed

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Fiber Construction Progress Continues

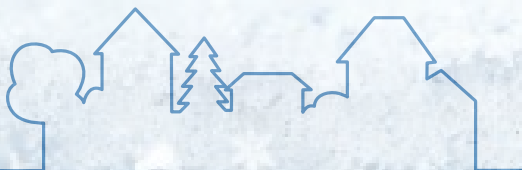
We are excited about the progress being made to connect all our customers with Fiber to the Home Internet. We have now completed mainline fiber construction in 15 of the 19 communities within our Nebraska Central Telephone Company exchange area, which means we are ready to connect customers within those communities with direct fiber access! Our customer service team or contractors have been working to reach customers who are not already converted to fiber. This fall, we began the mainline construction for the communities of Gibbon and Ravenna. Customers will soon be receiving information about the next step. Once those communities are completed, we will be moving into Shelton and Litchfield, which should be occurring in the spring.



Mainline construction for the nine communities in the Hamilton Telephone exchange area is completed, and we are working to connect the very last remaining customers on DSL to fiber. If you are still on DSL internet service or have not yet had us out to connect your home with fiber, please contact our customer service team to schedule your fiber install. We will be retiring our old copper lines in order to fully complete this infrastructure upgrade.

Thank you to all of our customers for your cooperation and patience as we replace our infrastructure. We are excited to be getting closer and closer to ensuring every resident and business within our communities has access to the fastest, most reliable internet available!

Bring Hamilton Home for the Holidays



Whole Home Gig Internet \$60/month for three months with new Hamilton Fiber Internet service.*

Add Hamilton Managed Wi-Fi to your Hamilton Fiber Internet plan FREE for three months.**

Cobalt TV® Essential Package first month FREE plus FREE installation with new subscription.***

See Hamilton.net/specials for more information.

*Terms and conditions apply.

** Basic package includes 2 pods; additional pods available for additional charge. Terms and conditions apply.

***Option to upgrade to the Ultra package available for an additional charge. Terms and conditions apply.

Specials valid November 29 - December 31, 2024

From Our Kitchen to Yours



PUMPKIN CHEESECAKE INGREDIENTS

- 8 ounces cream cheese, softened
- 1 cup + 1 Tbsp. milk, divided
- 1 Tbsp. sugar
- 1 tsp. vanilla
- 8 ounces whipped topping
- 1 prepared graham cracker crust
- 15 ounces pumpkin, canned
- 2 packages instant vanilla pudding, 4 servings size each
- 1 tsp. ground cinnamon
- 1 tsp. pumpkin spice

DIRECTIONS

Beat together the cream cheese, 1 Tbsp. of milk, sugar and vanilla in a large bowl. Fold in ½ of the whipped topping and spread in the graham cracker crust.

Whisk together 1 cup of milk, pumpkin, dry pudding mixes and spices until creamy. Spread over the cream cheese layer.

Top with the remaining ½ tub of whipped topping and refrigerate for at least 4 hours.



Recipe courtesy of Sarah Hansen from the Hamilton HR team.