



## A Heartfelt Thanks and Warm Holiday Wishes!

As we prepare to gather with family and friends in the spirit of Thanksgiving and the holiday season, we want to extend our deepest gratitude to each of you, our valued customers. Your trust and support have made this year truly special for all of us at Hamilton.

Thank you for allowing us to serve you and be a part of your lives. Wishing you and your loved ones a joyful, warm and happy holiday season!

## Take Advantage of These Specials and Save During This Holiday Season!

- **Speed Upgrade!** Upgrade your speed to the next highest tier and receive \$30 off your next monthly bill!\*
- **Managed Wi-Fi!** Upgrade your speed and connections with Managed Wi-Fi. Sign up to try it FREE or for the first three months!\*
- **Cobalt TV<sup>®</sup> Streaming!** Sign up for our Essential Package today for just \$60/ month for the first 3 months!\*
- **Refer a Friend!** If you love your fiber internet service, tell your friends! Receive \$50 off your bill for every friend you refer and your friend receives \$10 off by mentioning your name.\*

*Specials are valid through March 31, 2026.*

*\*Terms and conditions apply. Visit [Hamilton.net/specials](https://Hamilton.net/specials) to learn more.*

*Wishing  
you a very  
merry and  
bright holiday  
season!*

*We wish you a very  
joyful holiday season!  
We hope your holidays are  
filled with warmth, good  
fortune and spending time  
with those you love most!*

## Holiday Hours

Thanksgiving (Nov. 27) Closed

Christmas Eve (Dec. 24)  
Open Until 4:00 p.m.

Christmas Day (Dec. 25) Closed

New Year's Eve (Dec. 31)  
Open Until 4:00 p.m.

New Year's Day (Jan. 1) Closed

## Customer Service Hours

Monday - Friday: 8 a.m. - 5 p.m.

 [Hamilton Telecom](https://www.facebook.com/HamiltonTelecom)

 [Hamilton Telecommunications](https://www.linkedin.com/company/HamiltonTelecommunications)

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## Good Luck, Husker Basketball!

As the Official Business IT Partner of Nebraska Athletics, we are ready for Nebraska Basketball!

Good luck to the Men's and Women's Huskers Basketball Teams this season. We can't wait to cheer them on. **Go Big Red!**



## Simplify Your Holiday Season with E-Bill.



During this 2025 holiday season, we are all about making your life easier! With paperless billing, you can save paper clutter, add convenience and help the environment. Once you set up an eBill account, make sure to update your billing preferences to "Web Bill Only" to stop receiving a physical bill in the mail.

Check out [hamilton.net/ebill/](https://hamilton.net/ebill/) to download the eBill app and learn more about its features.

## Cobalt TV® Streaming: All Your Favorites at Your Fingertips

These days every single thing is right at your fingertips. Streaming your favorite shows, movies and sports should be no exception. With the Cobalt TV Streaming app, you can have everything you want to watch in the palm of your hand.



The Cobalt TV Streaming app is accessible through Roku®, Amazon Fire TV Stick®, or Apple TV®, as well as Android® or iOS® devices. Using the app versus traditional live TV services allows you to stream wherever and whenever you want as well as eliminating the need for set top boxes – the viewing experience is the same, just simpler.

When you sign up for Cobalt TV Streaming, you can pick from three packages so you can choose which plan best fits your needs. You can also opt to add movie packages or Whole Home DVR to enhance your viewing experience.

Never be in danger of missing a minute of your favorite programs. Sign up for our Essential Package today for just \$60/ month for the first 3 months!\*

*\*Terms and conditions apply. Visit [Hamilton.net/specials](https://hamilton.net/specials) to learn more.*



## Fiber Construction Update

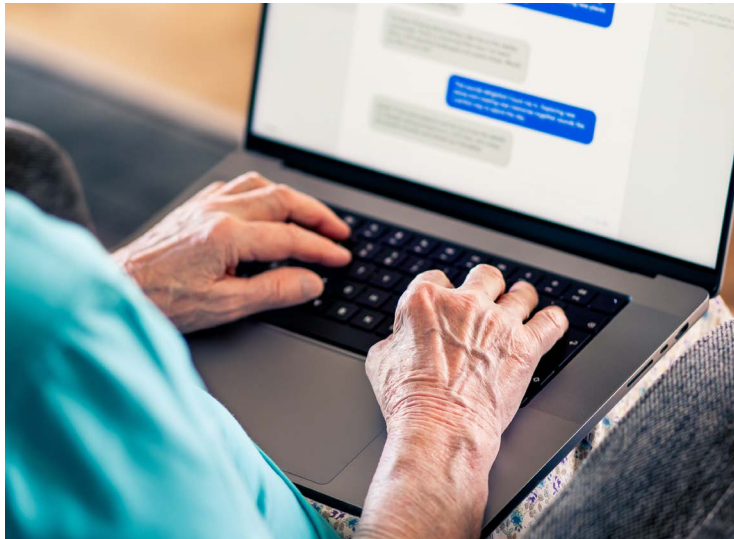
If we have finished fiber construction in your community, now is the time to make an appointment to convert your internet service from DSL to fiber! **Call us at 402.694.5101 to work with our customer service representatives to schedule a time for our techs to perform the conversion.** We are actively retiring the old copper network in several areas and will only provide services over our fiber network. This will help you avoid possible disruption to your service.

## Beware of Scams this Holiday Season

It seems every month there is a new scam or fraud alert to watch out for. It is important to be aware, alert and know what to watch out for so that you do not become a victim to the most recent scams. Here is a list of some of the most common scams occurring now:

### 1. AI-Generated Phishing Emails

Scammers now use AI to craft highly convincing phishing emails that mimic trusted contacts or brands. These emails may include personalized details, making them harder to detect.



### 2. Deepfake Voice & Video Scams

Cybercriminals impersonate executives or family members via voice or video, often requesting urgent financial transfers or sensitive data. These scams are especially dangerous in business settings where a fake “boss” call can lead to costly errors.

### 3. QR Code Phishing (Quishing)

Hackers embed malicious QR codes in emails, posters or fake customer service messages. When scanned, these codes redirect users to phishing sites or install malware.

### 4. Fake Tech Support & Remote Access Scams

Scammers impersonate support agents from companies like Microsoft or Apple, claiming your device is infected. They then request remote access, steal data or demand payment.

### 5. Impersonation & Investment Scams

These scams involve fraudsters posing as government officials, executives or celebrities to solicit money or sensitive data.

Be aware of these scams, as well as others, especially during the holiday season and avoid clicking on anything suspicious. When in doubt, contact our friendly technicians for help.

## Navigating the Holidays with Hearing Loss

The holiday season is quickly approaching — a time for joy, celebration and connection with loved ones. However, for people with hearing loss, noisy gatherings, loud music and crowded shopping venues can present challenges. Here are some hearing health tips to help you enjoy the season while keeping your ears safe:

### • Be Mindful of Noise Levels

Holiday parties and family gatherings are fun but often loud, and prolonged exposure to noise above 85 decibels can damage your hearing. Protect your ears by keeping a safe distance from loud speakers or sound systems, using earplugs in noisy settings, and taking breaks in quieter spaces when possible.

### • Prioritize Conversation-Friendly Environments

Background noise can make dinner table conversations difficult for those with hearing loss. Choose quieter venues, like a restaurant with soft music or a cozy home setting, and position yourself away from distractions while facing the person speaking.

### • Protect Your Hearing Aids

Take extra care to keep your hearing aids safe from moisture and damage during the holidays. Use protective covers in snow or rain, keep extra batteries handy, and clean them regularly.

### • Schedule a Hearing Check-Up

Stay proactive about your hearing health by visiting your audiologist to address any concerns and discuss strategies for managing hearing loss.







## Make Your Household Holiday-Ready for Guests with Hamilton Internet

During this busy holiday season, we know the last thing you want to worry about is your internet speed lagging. Between adding new devices, streaming all the holiday movies and music, and watching videos on how to make the best sugar cookies, you are going to need your internet speed to keep up! If you are worried about your internet being able to meet the needs of your busy holiday household, our helpful customer service team can help you talk through all your needs to make sure your household is prepared. You may need more speed, or it may simply be time to update your router.

Hamilton Managed Wi-Fi delivers the most reliable in-home Wi-Fi network available. As your holiday household needs change over the next couple of months, Hamilton Managed Wi-Fi will use its AI-driven technology to adjust to the new devices connecting to the network. It can automatically allocate bandwidth to each device or prioritize bandwidth toward the devices you choose.

It is also important to make sure all your visiting family and friends are connected, while keeping your network safe. With Hamilton Managed Wi-Fi, you can set up guest password access to your Wi-Fi network. This will help protect your home network from a malicious program or an already infected device that your guests may accidentally use or download – while making sure they have access to your fast fiber internet connection in every corner of your home.

**Call us at 402.694.5101 to learn more about how to increase your internet speed or add Managed Wi-Fi to your plan.**

## From Our Kitchen to Yours: *Pumpkin Fluff Dip*



If you're looking for the perfect recipe to get into the holiday spirit, try this recipe from **Jennifer Dennis**, project manager for Hamilton. This has been a huge hit in our office and is a great recipe to share with friends and family!

### Ingredients:

- 1 (16 oz. frozen) whipped topping, thawed OR 6 cups fresh whipped cream
- 1 (5 oz. package) instant vanilla pudding mix
- 1 (15 oz. can) solid pack pumpkin
- 1 ¼ tsp. pumpkin pie spice, adjust this to how “pumpkin” you want it

### Directions:

In a large bowl, mix together instant vanilla pudding mix, pumpkin and pumpkin pie spice. Fold in the thawed whipped topping or fresh whipped cream. Chill in the refrigerator until serving. Serve with apples, ginger snaps, vanilla wafers or cinnamon graham crackers. Store leftover dip in an airtight container in the fridge.